

# Petro Specialties, Inc. Limited One-Year Parts Warranty

PetroVac - Vacuum Pump System (Patent Pending)

#### 1. WARRANTY COVERAGE

Petro Specialties, Inc. ("Warrantor") warrants to the original purchaser ("Customer") that the PetroVac Vacuum Pump System ("Product") will be free from defects in materials and workmanship in the covered parts, under normal use and service, for a period of **one (1) year** from the date of purchase.

This Limited Warranty covers only the repair or replacement of defective parts. Labor, travel, removal, installation, diagnostics, shipping, and any other associated costs are expressly excluded.

# 2. WHAT IS COVERED

- Only parts assembled or manufactured by Petro Specialties, Inc. found to be defective in material or workmanship.
- Replacement or repair of such defective parts, at the sole discretion of Petro Specialties, Inc.

# 3. WHAT IS NOT COVERED

This Limited Warranty does **not** cover:

- Labor charges for removal, installation, diagnostics, or service
- Routine maintenance, consumables, expendable items, or normal wear and tear
- Damage caused by improper installation, misuse, neglect, accident, unauthorized modification or repair, operation outside published specifications, or acts of nature
- Damage resulting from failure to follow the Installation and O&M Manuals

- Components or accessories not supplied by Petro Specialties, Inc. (such items are subject only to the original manufacturer's warranty, if any)
- Any costs related to transportation, shipping, or handling of parts

#### 4. DURATION AND LIMITATION ON IMPLIED WARRANTIES

This Limited Warranty is valid for **one (1) year** from the date of installation. Any implied warranties, including those of merchantability or fitness for a particular purpose, are limited in duration to the term of this written warranty, to the extent permitted by law.

#### 5. HOW TO MAKE A WARRANTY CLAIM

To obtain warranty parts or service, Customer must:

- 1. Notify Petro Specialties, Inc. in writing within the warranty period and within thirty (30) days of discovering the defect.
- 2. Provide the Product model and serial number, date of installation, description of the issue, and proof of purchase/installation.
- 3. Return the defective part(s), freight prepaid, to Petro Specialties, Inc. or as directed. Repaired or replacement parts will be shipped ground freight prepaid within the continental United States.

#### **Contact Information:**

Petro Specialties, Inc. 27570 Commerce Center Dr #228 Temecula, CA 92590

Phone: (888) 606-8265



# 6. LIMITATION OF LIABILITY

TO THE FULLEST EXTENT PERMITTED BY LAW, THE REMEDIES DESCRIBED ABOVE ARE THE SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY. PETRO SPECIALTIES, INC. SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF USE, OR DOWNTIME, ARISING OUT OF OR IN CONNECTION WITH THE USE OR INABILITY TO USE THE PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Repair or replacement of parts as provided under this warranty is the exclusive remedy of the Customer. The warranty period for any repaired or replaced part shall not extend beyond the original warranty period.

#### 7. LEGAL RIGHTS

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

No agent, employee, or representative of Petro Specialties, Inc. has authority to bind the company to any affirmation, representation, or warranty concerning the Product except as stated herein.

# 8. PRE-SALE AVAILABILITY

This warranty is available for review prior to sale upon request and will be provided with every Product sold, in compliance with federal law.

# **Disclaimer**

PetroVac is a product of Petro Specialties, Inc. and is not affiliated with, sponsored by, or endorsed by Veeder-Root or its parent company, Vontier Corporation. Veeder-Root is a registered trademark of its respective owner. Any reference to Veeder-Root products, including the TLS-450 or TLS-450Plus Automatic Tank Gauge and the Secondary Containment Leak Detection (SCLD) system, is for compatibility and informational purposes only.

Veeder-Root has granted limited approval for the use of the PetroVac system as a vacuum source with the TLS-450Plus console and SCLD system, in place of a submersible turbine pump, for specific applications as evaluated by Ken Wilcox Associates. Documentation of this limited approval from Veeder-Root is available from Petro Specialties, Inc. upon request<sup>[1]</sup>.